

Strata Service Solutions Ltd.
Convergence Update

	Service	Site	System	2015	2016	2017	2018	2019	2020	2021	2022		Project Stage	Notes
Infrastructure	Email	EDDC	Exchange 2010										Complete	
		ECC	Exchange 2010											
		TDC	Exchange 2003											
	Anti-Virus	EDDC	Kaspersky										Complete	
		ECC	Kaspersky											
		TDC	Synertech											
	Virtual Desktop	EDDC	Citrix										Complete	
		ECC	Horizon											
		TDC	Citrix											
	Telephony	ECC	Siemens										Implementation	
		EDDC	Mitel/ Macfarlane											
		TDC	Call Media											
	Backup	EDDC	VEEAM										Complete	
		ECC	VEEAM											
		TDC	Symantec											
	Firewalls	EDDC	Fortinet										Complete	
		ECC	Fortinet											
		TDC	Cisco											
	MS Office	EDDC	2010										Complete	
		ECC	2010											
		TDC	2007											
	Building Control	ECC	Acolaide & Pentagull										Complete	Difficult to compare like with like as there have been a number of additional modules purchased since 2014
		TDC	Uniform											
		EDDC	Uniform											
	Planning	ECC	Acolaide & Pentagull										Complete	See Savings & Costs in Building Control
		TDC	Uniform											
		EDDC	Uniform											
	Land Charges	ECC	Acolaide & Pentagull										Complete	See Costs in Building Control
		TDC	Uniform											
		EDDC	Uniform											
	Housing Grants	ECC	Acolaide & Pentagull										Complete	See Savings & Costs in Building Control
		TDC	Uniform											
		EDDC	Uniform											
	Licensing	EDDC	Lalpac										Implementation	EDDC Licensing Costs in 'Building Control'
		TDC	Lalpac											
		ECC	Lalpac											
	Environmental Health	ECC	Northgate										Implementation	Moved from M3 to Uniform. Post Convergence costs £0 as Uniform used. For uniform Pre Convergence Costs see Building Control
		TDC	Uniform											
		EDDC	Uniform											
BACS		TDC	Microgen										Complete	Common BACS system
		EDDC	Smarter Pay											

Business Systems

Business Area	Current System	Target System	Project Status	Notes
Car Parks	ECC	BottomLine	Implementation	Legacy system became unsupport so had to move. ECC has partnered with DCC so no system needed, however will still contribute to the costs.
	ECC	Sidem		
	TDC	Sidem		
CMS Web	EDDC	Sidem	Complete	Open Source solution implemented with £0 ongoing revenue considerations
	TDC	Goss		
	EDDC	Umbraco		
Refuse	EDDC	In-House	Complete	TDC had nothing so introduced Bartec. EDDC outsourced solution to Suez, so reduced need for Cloud9.
	ECC	Bartec		
	TDC	Nothing		
Intranet	TDC	Goss	Complete	Costs and Savings already identified in the 'Internet' Convergence
	EDDC	Sharepoint		
	ECC	Goss		
Revs & Bens	TDC	OpenRevenues	Not Started	No return on investment based on ICT costs alone - will need to consider wider business savings due to consolidation.
	EDDC	Academy		
	ECC	Academy		
HR & Payroll	TDC	In-House	Implementation	ECC contribution already achieved. Can't realise TDC savings until fully implemented. Post Convergence also includes som additional modules.
	EDDC	iTrent		
	ECC	Northgate		
LLPG	TDC	Uniform	Complete	Common system to manage the Local Land and Property Gazetteer (address management)
	EDDC	GGP		
	ECC	Symphony		
CRM	TDC	Comino	Implementation	Reduction in lagan costs over time due to negotiation, Addition of Firmstep has increased costs but adds significant enhancements. Benefits within business not ICT
	ECC	Lagan		
	EDDC	Lagan		
News Publishing	TDC	News Weaver	Complete	Authorities wanted enhanced communication tool, allowing customers to sign up to informaiton relevent to them. Also GDPR compliant
	ECC	??		
	EDDC	Mail Chimp		
GIS	TDC	ArcGIS	Complete	Consolidated GIS system for mapping and analysing locatoin data
	ECC	ArcGIS		
	EDDC	ArcGIS		
Elections	TDC	eXpress	Complete	No Convergence possible. xPress would not consolidate onto a single system and authorities refused that approach as well.
	EDDC	eXpress		
	ECC	eXpress		
Finance	TDC	In-House	Business Case	Large project at early stages to understand requirements - links with Cash and Income Management Project
	EDDC	eFinancials		
	ECC	eFinancials		
Democratic Services	TDC	In-House	Complete	Introduction of a superior system to manage Agendas, Minutes & Meetings.
	ECC	ModernGov		
	EDDC	Nothing		
Document Management	TDC	Comino, Idox	Business Case	Very Large project to introduce 'Enterprise Information Management' - i.e. rapid & controlled access to information across the whole organisation. Includes documents, emails and files
	ECC	OpenText		
	EDDC	Comino		
Cemeteries	EDDC	Nothing	Implementation	Replacement System in TDC, introduction of a system in EDDC
	ECC	Epitaph		
	TDC	Epilog		
Cash and Income Management	TDC	Adelante & in-house Capita Aims, EDIT, Sage	Business Case	Project at early stages to understand requirements - links with Cash and Income Management Project. Costs included in Finance
	EDDC	Sage		
	ECC	Norgate Paris		
Asset Management	TDC	Elf	Business Case	Project at Business Case Stage to understand high level business requiremetns and approach. Links with Streetscene/ Public Realm Project
	EDDC	Uniform		

Main	Policy Management	ECC	GVA											Busi.	EDDC current costs included in Uniform
		TDC	NetConsent											Complete	introduced a better system and added an authority which previously didn't have a system.
		EDDC	NetConsent												
	Time and Attendance	ECC	Nothing											Implementation	Costs for T&A for ECC and TDC currently within Door access, however Authorities want to move away from HFX and move towards iTrent
		TDC	In-House												
		ECC	HFX												
	Door Access	EDDC	Interflex											Complete	Currently Door Access and T&A is HFX, however Councils want to move away from HFX to iTrent for T&A. Still contracted so all costs post convergence costs are included here. Costs will reduce from 2021
		TDC	Axess												
		ECC	HFX												
	Grounds Maintenance / Street Scene	EDDC	Interflex											Business Case	Project at Business Case Stage to understand high level business requirements and approach. Links with Asset Management Project
		TDC	In-House												
		EDDC	Down to Earth												
	ICT	ECC	Confirm											Implementation	Consolidated on miSupport from 2015-2019. Strata have outgrown miSupport and are now introducing Alemba to further decrease BAU and increase value work
		TDC	Hornbill												
		EDDC	miSupport												
	Insurance	ECC	TouchPaper											Not Started	Project not started
		TDC	In-House												
		EDDC	JCAD LACHS												
	Legal Case Management	ECC	Timebase											Open Project	Introduction of superior case management and billing system across all 3 authorities - due completion 2019.
		TDC	Nothing												
		EDDC	Timeslice												
	Housing Stock	ECC	Capita Housing											Implementation	Open Housing
		EDDC	OpenHousing												
	Homelessness	TDC	N/A											Business Case	Project at Business Case stage to determine if consolidation possible
		ECC	HOAMES												
		EDDC	HOAMES												
	Reception Management	ECC	Nothing											Implementation	TDC introduced QMatic - initially it was to be a shared system, rather than a common system - this would have increased costs by ~£450/ year. However TDC decided to split the system, thereby costs by ~ £2500
TDC		Comino													
EDDC		Qmatic													
Process Mapping	ECC	Nothing											Complete	New Software not previously used.	
	TDC	Nothing													
	EDDC	Nothing													
Mobile Working / Lone Worker	ECC	Nothing											Implementation	Replacement of an expensive and unreliable solution with a sophisticated, supportable solution developed by Strata. Revenue costs are £0	
	EDDC	NDL													
	TDC	Nothing													
[1] - Not adjusted for inflation, Net															
[2] - Capital Costs excluded															